

FAFSA Status Follow Up Scripts

Students listed in the FAFSA Portal will have one of four statuses:

- Has FAFSA? – N – No FAFSA (assuming demographic information was correct)
- Has FAFSA? – I – Invalid (FAFSA has been submitted but there is a problem).
- Has FAFSA? – Y – FAFSA has been filed, and:
 - Selected for verification? – Blank – not currently selected
 - Selected for verification? – Y – Yes – has been selected for verification

We've put together these draft scripts to make it easier to follow up with your students.

No (No FAFSA on file)

Hello,

I'm contacting you because it appears that **you have not yet completed a FAFSA**, the financial aid application, for the 2026-2027 academic year.

Even if you are not sure what your future holds after graduation, one of the things you can do now to make sure you have more choices is complete the FAFSA. The Free Application for Federal Student Aid (FAFSA) is the form that colleges use to determine how much aid you can receive. Filing a FAFSA, even if your plans are up in the air, keeps your options open and means you'll be one step closer if you make a last-minute decision to attend college in the fall or spring. Some financial aid is first-come, first-served so **file your FAFSA now to maximize your financial aid!**

The FAFSA is free and much easier to complete than people think. **But if you need help or have questions, FAME offers free help in a variety of ways!**

- Join them for a free FAFSA Help session. Register for an event at FAMEmaine.com/Events
- Book individual FAFSA help based on your schedule at [FAME Financia Aid Coaching](https://FAMEFinanciaAidCoaching.com)
- Call FAME at 800-228-3734
- Email them at Education@FAMEmaine.com

Sincerely,

XXXXXXXX

Invalid (FAFSA has been submitted but there is a problem)

Hello,

I'm contacting you because **your 2026-2027 FAFSA, the financial aid application, has an error** that will need to be fixed before you can receive financial aid.

Steps you should take:

- Go to StudentAid.gov and log in using your username and password (your FSA ID).
- Depending on the issue with your FAFSA, you may be directed to fix the problem directly after logging into StudentAid.gov.
- If you are not immediately asked to fix a problem, click on "FAFSA Submission Summary (FSS)." Your FSS will tell you what questions on the FAFSA require your attention.
- Once you've discovered the issue, follow the instructions to make the correction. Be sure to "Sign & Submit" your FAFSA. The corrected FAFSA will be sent to your colleges.

Make sure you update your FAFSA as soon as possible so that your Financial Aid Office can review your application to determine how much aid you can receive. **Some financial aid is awarded first come, first served** so it's best to get your corrected application in soon!!

If you need help making corrections to your FAFSA, FAME has FAFSA experts who provide free help! Just call FAME at 800-228-3734 or email them at Education@FAMEmaine.com.

Sincerely,

XXXXXXXXXX

Yes (FAFSA on file) and not currently selected for verification

Hello!

Congratulations on completing your FAFSA! You are one step closer to paying for higher ed!

What's next?

If you've been accepted at a college, the financial aid office will review your FAFSA and determine your financial aid eligibility. They will send you a financial aid offer listing all the sources of aid you can accept.

Make sure you review the financial aid offer carefully and compare all aid offers from all the colleges you have been accepted at to see which schools are your most affordable options. To help you compare your financial aid offers, FAME has created a "Comparing Costs & Financial Aid Offers" worksheet that you can download for free at [FAMEmaine.com](https://www.famemaine.com).

Once you have decided which college to attend, accept your financial aid. Each college has you accept financial aid differently so make sure to read all your correspondence carefully. Once you have completed all your paperwork to accept your aid, you will typically see your financial aid (which may show as pending) on your tuition bill that will arrive later in the summer.

If you need help comparing financial aid offers or accepting your financial aid, contact a free FAFSA expert at FAME at 800-228-3734 or Education@FAMEmaine.com.

Sincerely,

XXXXXXXXXX

Yes (FAFSA on file) and selected for verification

Hello!

Congratulations on completing your FAFSA! You are one step closer to paying for higher ed!

What's next?

Your FAFSA has been selected for a process called "Verification." This does not mean you did anything wrong! It simply means that the Financial Aid Office is required to review your FAFSA for accuracy. If you made any mistakes, they help you will make corrections.

Typically, you will be asked to document income for 2024. Start by gathering the following so you'll be ready if the Financial Aid Office requests from you:

- 2024 Federal 1040 tax returns (if filed) for you and your parents. Be sure they are signed and dated.
- 2024 W-2 wage statements for all jobs in 2024. If you (or your parents) did not keep a copy you can request a copy from your (or your parents') employer.

Once your FAFSA has been reviewed, the Financial Aid Office will send you a financial aid offer listing all the aid you are eligible to receive. For more info on "After You File the FAFSA" go to FAMEmaine.com/FAFSA.

If you have questions about the verification process or need help comparing financial aid offers or accepting your financial aid, please contact FAME at 800-228-3734 or Education@FAMEmaine.com.

Sincerely,

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