

2018 Summer Training 9:00 a.m. – 2:00 p.m. Agenda

9:00 – 9:30 Registration (coffee and water)

9:30 – 10:30 Focus on the FAFSA – Quick Overview then a Deeper Dive

In this session, we'll first touch on the redesign of the FAFSA.gov site and rollout of the Mobile FAFSA. We'll then focus on some of the problem areas, including FSA ID challenges, untaxed income, what to do when current circumstances are different then what is on the FAFSA, and how to handle dependency override and situations where parents are unwilling/unable to provide information.

10:30 - 10:45 Break

10:45-11:45 Verification – The Next Hurdle After the FAFSA

Last year more students than ever were selected for verification and getting through this process was a huge challenge for many. During this session we'll discuss what verification is, who is being selected, and what is required. We'll also focus resolving the challenges around completing the requirements, including ways to support our "auto zero" and most needy students. Sample verification forms and request for information will be shared.

11:45 - 12:30 Lunch

12:30 – 1:00 Update on Resources and Other Important Topics

1:00 – 2:00 Selecting an Affordable School – Information to Help Families and Students Make an Informed Financial Decision

While there is certainly more to school selection than affordability, too often it seems students are deciding to attend schools that make little sense financially. The end result is that many end up borrowing more than they should or having to transfer to a more affordable school. In this session we'll discuss concepts (like Net Price and ROI) and share information and tools that can help students and families have increased choices and be better prepared to make informed decisions.